

You have rights during COVID-19



With a COVID-19 diagnosis at your residential care home, you will likely be feeling unsure and concerned. How things are done has probably changed, and we fully understand why this may feel unsettling. After all, it's your home.

Our clients tell us that having someone independent to talk to, who is on your side, makes the world of difference in troubling times. Advocacy Tasmania has 30 years' experience providing 'your say' support. We know about your aged care rights, what is possible and how you can get your concerns resolved.



Free call:
1800 005 131
(9 am – 5 pm weekdays)

Text:
0457 806 963
(9 am – 5 pm weekdays)

Email:
contact@yoursaytas.org
(anytime)

We are funded to provide our free, confidential and independent services to older Tasmanians, their families or representatives by the Commonwealth Department of Health.

Your say
Advocacy Tasmania

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Your rights include:

- privacy and independence
- being treated with dignity and respect
- being in charge of your life, your money and your possessions
- having safe, high-quality care
- having your care discussed with you in ways you understand
- having your say about your rights – without fear of repercussions
- having someone you choose to support you or speak for you – which can be us!

We are here to help

We are independent and can provide you with information. After that, you can decide whether you would like us to take your concern further, or we can help you do that. The decisions are yours.

Please, reach out to us if you would like assistance. We are available to help.

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