

OUR CLIENTS LIKE THAT...

Our service is:

- Free
- Independent
- Confidential
- Professional
- Available across Tasmania

Our staff:

- Are friendly
- Take the time to understand client needs
- Work only at their clients' direction
- Are always helpful



Our HACC Program is funded by the Department of Health and Human Services (State) for people under 65, or Aboriginal and Torres Strait Islander clients under 50; and the Department of Health and Ageing (Commonwealth) for people over 65, or Aboriginal and Torres Strait Islander clients over 50.

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HELPING YOU STAY IN CONTROL

*Information & Assistance for
Older Tasmanians*

It's all about making
Your
life decisions



1800 005 131

**Free ~ Independent
Confidential ~ Statewide**

At your direction

IT HAPPENS TO US ALL...

Let's face it, at times it can be difficult to accept our ageing processes, but it can be even *more* difficult to plan for it. It can even be hard to know just where to start!

That's where one of our Advocates can help. We're all about helping our clients to make their own plans about how *they* would like their lives to be. We support our clients to understand and meet some of life's difficulties and challenges.

It's all in the planning and making sure that things work best for you!

HOW WE HELP YOU

Our Advocates work only at *your* direction, and can:

- Provide you with information and options that best fit *your* situation
- Support you to make *your* decisions
- Assist you to make *your* plans for the future
- Be an independent listener
- Help you to fix problems

***Helping Older Tasmanians
Stay in Control***

THE ONLY THING THAT MATTERS - *YOUR WISHES*

Through well thought out and successful planning, you can remain in control and have your wishes respected throughout your life.

Putting those plans in place is the best way to make sure that your life will be on *your* terms, as *you* want it to be.

Our Advocates will listen and work with you - it's all about what *you* want.

You can be sure that our Advocates will always respect your wishes and work *only* for you.